

MidCoast Assist Disability Listening Group

We want to tell about MidCoast Assist's 'Listening Group'. This 'Terms of Reference' helps explain about the group so that members will know what they can expect to happen in the group.

Why do we have a 'Listening Group'?



We want to hear what you think about our service. Listening to you is the best way to learn about how we can do things better.

The Listening Group gives you a chance to be with friends and share your ideas and opinions.

It's a great way for you to help us to do things better

Who can be in the Listening Group?

Anyone who receives a service from MidCoast Assist (Disability Services) can be a member of the Listening Group.

We would like the group to include women and men, young and old, who participate in different services and have different goals. There will probably be about 6 people in the group.



If you are under 18 and would like to be in the group, we would need to ask your parents first.

What will happen in the Listening Group meetings?



The group will probably meet twice a year for a couple of hours. The group could meet in the Community Centre at Forster. The group will decide who they would like to help them make the meetings run smoothly. This person will be the facilitator of the meetings.

The facilitator will let everyone know what the group should discuss and also make sure that everyone has a chance to share their ideas if they want to. The facilitator will also ask if there are other things that group members want to talk about and make time for this.

The facilitator will also make sure that someone writes down important things that group members say so that good ideas are not forgotten.

What will I get if I join the Listening Group?

You will be able to help MidCoast Assist do a better job and provide better services for people with a disability.

We will try to make sure that meeting times are ok for you so you won't miss out on doing other important and fun things.

At the meeting there will be some nice snacks to enjoy with your friends!



How do I join the Listening Group or find out more?

You can talk to Phil or Jo or Leah or anyone who works in MidCoast Assist if you want to find out more or are interested in joining the group. Just ask to see them when you are next in the Community Centre or call 1300 658830.